# Welcome to Lunch Solutions Woos Oaks Families! 

## NEW THIS YEAR! <br> Two deadlines for August/September Ordering Ordering opens at Packet Pick Up on August 13 th thru: Midnight-Wednesday, August 21st for 8/26/19 to 9/6/19 Midnight-Wednesday, September $4^{\text {th }}$ for 9/9/19 to 9/30/19 <br> You MUST enter your child's correct lunch periods before you are allowed to submit your order.

Lunch Solutions is very happy to be managing your school's PTA Hot Lunch program this year. My name is Robin Bear and I am a former D27 parent, Grove \& Wood Oaks PTA President and Hot Lunch Chair for 10 years in the district! I am excited to be back working with Wood Oaks and helping to fundraise more funds for the PTA, while serving your children fresh lunches delivered only minutes before lunch starts. And, your payments will go directly into your PTA's bank account!

We are excited to be collaborating with many different vendors and offering many new menu choices, along with those your children have come to love over the years. Each lunch will have a Gluten Free and Vegetarian option available and lunch will be served Monday, Wednesday, Thursday and Friday.

You will notice below that ordering will now be offered on a monthly basis with closing the $25^{\text {th }}$. Please know that if you need any changes you just need to send me a quick e-mail and I will be more than happy to help you. Flexibility is important as things change in our daily lives!

* Ordering will be done on a monthly or semester basis. You choose what is best for you.
* The cut off will be midnight on the $25^{\text {th }}$ of the month before starting with October.
* Ordering for August and September opens at Packet Pick Up on August 13th thru: Midnight-Wednesday, August 21st for 8/26/19 to 9/6/19 and Midnight-Wednesday, September 4th for 9/9/19 to 9/30/19
* You can also order for the entire semester if you choose to.
* You can order as little or as much as you would like. We want your child to enjoy Lunch!
* Make sure your e-mail (login) is accurate at sign in so you will receive Hot Lunch reminders and updates throughout the year.
* Changes/cancellations of orders are always possible, if needed, with 48-hour notice Please!


## How do I sign up? - Account Sign-Up and Instructions:

1. Log in to: http://ptgms.com/lunchsolutions/woodoaks

Don't forget to bookmark this page for easy access again!
2. After accessing the Lunch Solutions Home Page, click on login on the upper right corner.
3. Go to "CREATE NEW ACCOUNT" Enter User (Email) and Password of your choice. If you have students in multiple schools you can use the same user/password for each school.
4. On the Member Profile Page, enter your information and then under the STUDENT SECTION enter your child's WITH grade and lunch periods. Lunches will be labeled and served alphabetically by last name so please be aware when entering first and last name!
5. This is the section which allows ordering. Please make sure you enter your students GRADE LEVEL and LUNCH PERIODS as lunches will be served accordingly. Without this information we cannot guarantee correct delivery. You will not be able to submit your order without entering your child's lunch periods.

6. From the Special Lunch drop-down tab (upper left corner), choose Ordering/View Orders.
7. Your students name should be on the screen. Then choose start shopping.

8. Add items to your shopping cart by clicking on the entrée you would like to order from the calendar. You can choose as many days to order as you like through May or order before the $25^{\text {th }}$ of each month.
Please note: the ordering deadline will be midnight on the $25^{\text {th }}$ of the month before starting in October.
9. When you are finished choosing lunch items, hit Review Cart and follow the prompts for payment.
10. Click Place order and check out with a credit card (there is a 3\% service fee) or by check. (PLEASE- Put your check in an envelope marked HOT LUNCH. It can be placed in the PTA-LUNCH box in the office and must be received within 1 week of ordering.
11. Print your order for reference, download it in to your calendar (under the ordering/View Orders tab) or log in later to view your serving dates.
12. Your order/s will appear on the screen under the Ordering/View Orders screen.

If you have any questions about the menu items or technical support don't hesitate to contact Robin Bear at: lunchsolutions4woodoaks@gmail.com

Thank you for participating in your school's lunch program and supporting your PTA!

